

SERVICE OFFER

City of Moscow

January 12, 2026

The **UNION OF GRAIN EXPORTERS AND PRODUCERS**, hereinafter referred to as the Contractor, hereby publishes this public offer (hereinafter the Offer) addressed to any individual, including an individual registered as a sole trader, or a legal entity, hereinafter referred to as the Customer, hereinafter collectively referred to as the Parties, to enter into an Agreement for the Provision of Services (hereinafter the services) as follows:

TERMS AND DEFINITIONS

For the purposes of uniform interpretation and understanding, the following terms shall have the meanings presented below:

Public Offer Acceptance shall mean the full and unconditional acceptance by the Customer of the terms and conditions of this public Offer (hereinafter the Acceptance).

Agreement shall mean a paid agreement between the Customer and the Contractor made by means of Acceptance of the public Offer.

Website shall mean the internet website <https://forum.rusgrain.org>.

Customer shall mean an individual, including an individual registered as a sole trader, and/or a legal entity, acting through a representative, which has acquired the right to participate in the Event as provided for by this Agreement by filling out a registration form on the Website and by paying for such participation according to its terms and conditions. For the purposes of obligations performance under the Agreement, the Customer shall mean the person who has passed the verification by filling in its data in the application on the Website and has accepted the Agreement. The person who has accepted the Agreement and passed verification shall bear all risks associated with the entry into the Agreement.

Contractor shall mean the UNION OF GRAIN EXPORTERS AND PRODUCERS.

Event shall mean the All-Russia Grain Forum 2026, information about which is published on the Website.

Registration shall mean the actions taken by the Customer by completing the registration form on the Website in order to create an application for the purposes of participation in the Event.

Registration for the Event shall mean the Customer's full and unconditional consent:

- with the terms and conditions of this Service Offer;
- with the terms and conditions of the personal data processing and protection policy.

Package shall mean the cost of attending the Event according to the selected terms and conditions published on the Website.

Verification shall mean a set of actions aimed at identifying the Customer as the person who completed Acceptance of the Agreement.

Identification Data shall mean all the information about the Customer provided during Verification and Acceptance of this Agreement which shall serve to determine the correspondence of the identity of the person possessing it and the Customer (verification) by filling in the data in the form on the Website.

Customer's Personal Data shall mean any information relating to a directly or indirectly identified or identifiable individual (personal data subject), namely: personal information that the Customer provides independently during Verification and Acceptance of the Agreement or in the course of participation in the Event, including personal data; other information about the Customer, the collection and/or provision of which is determined and agreed upon with the Customer individually and which is subject to protection in accordance with the Federal Law "Concerning Personal Data", as well as data transmitted during participation in the Event, including, without limitation, unique data about the Customer's equipment, telephone numbers, regional codes, etc.

Ticket shall mean a change in status in the Customer's personal account on the Website from "Unpaid" to "Paid". A Ticket may also be an electronic ticket, invitation, or other document granting the right to participate in the Event subject to completed payment.

Control shall mean verification of the validity of the Ticket visually and/or using a set of software and hardware technical means and/or the fact of the Customer's Registration at the venue of the Event.

1. GENERAL PROVISIONS

1.1. The subject matter of this Offer is the provision of access to the Event by the Contractor to the Customer, as well as services to ensure the Customer's participation in the Event in accordance with the terms and conditions of the Offer. The Customer undertakes to pay for the services in accordance with the terms and conditions of the Offer. The Customer can review the detailed description of the Event on the Contractor's Website.

1.2. The following services shall be provided by the Contractor in accordance with this Offer (hereinafter the Services), including, without limitation:

- preparation of the program for the Event;
- development of a plan for conducting the Event;
- publication of the information about the Event on the Website;
- conducting the Event;
- consulting support;
- organizational support of the Event.

1.3. The Services shall be provided within the time limits and under the terms and conditions published in the relevant sections on the Website.

2. ACCEPTANCE OF THE OFFER

2.1. Acceptance of this Offer shall mean the performance by the Customer of the actions specified in this Offer which shall serve as proof of acceptance of the terms and conditions of the Offer in full, including the performance of actions aimed at fulfilment of the terms and conditions of this Offer in accordance with para. 3 Article 434 and para. 3 Article 438 of the Russian Federation Civil Code, namely:

- A) the completion of the registration process on the Website by filling out the registration form containing the data of the registering person. The Registration shall unequivocally identify the person being registered as the Customer.
- B) the payment for attending the Event according to the terms and conditions selected by the Customer.

2.2. The Acceptance of the Offer by the Customer shall mean full and unconditional consent to its terms and conditions. The Acceptance of the Offer shall serve as confirmation that:

- All and any terms and conditions of the Offer are accepted in their entirety and without any reservations or restrictions;
- The Customer has reviewed all terms and conditions for the provision of the services and the terms and conditions of this Offer;
- The Customer understands all terms and conditions of provision of the services and the terms and conditions of the Offer;
- The terms and conditions of the Offer fully correspond to the will, needs, and requirements of the Customer.

2.3. The Acceptance of the Offer shall mean that the Offer does not contain any terms and conditions specified in para. 2 Article 428 of the Civil Code, nor does it contain any other onerous terms and conditions for the Customer that the Customer, based on its reasonably understood interests, would not accept if it had the opportunity to participate in determining the terms and conditions of the Offer.

2.4. The Customer understands that acceptance of this Offer in the manner established hereby is equivalent to entering into an agreement on the terms and conditions set forth in the Offer.

2.5. By performing the actions aimed at acceptance of the Offer the Customer represents and warrants that it is a legally capable and competent person and also is legally authorised to enter into contractual relations with the Contractor. The Customer represents and warrants that any representative relationships, if any, are duly documented.

2.6. The Customer undertakes, prior to accepting the Offer, to review the User Agreement, Confidentiality Policy, the information about the Event published on the Website, as well as the terms and conditions of provision of the services.

2.7. Should the Customer disagree with the provisions of the Service Offer or the documents specified in the Offer, the Customer shall cease using the Website and refrain from registering for the Event and/or refuse the Services provided by the Contractor.

3. TERMS AND CONDITIONS AND PROCEDURE FOR REGISTRATION

3.1. In order to attend the Event, the Customer shall fill out the registration form on the Website and make payment under this Agreement in the amount according to the selected terms and conditions for attending the Event published on the Website.

3.2. Once the full payment for participation in the Event is made, the Contractor shall change the status in the Customer's personal account on the Website from "Unpaid" to "Paid". Once the payment is received, the Contractor may also send confirmation of participation in the Event to the Customer to the email address specified by the Customer during registration.

3.3. Verification of the Customer shall be carried out in several sequential stages, each of which, following the previous one, shall be intended to reliably identify the person as the Customer who accepted the Agreement and who is willing to purchase the right to participate in the Event.

3.4. The person wishing to purchase the right to participate in the Event shall fill out the application form on the Website.

3.5. When filling out the application, the following data should be provided: given name, patronymic (if any), surname, contact email address, contact phone number, position and place of employment (for legal entities), tax status, country of registration, Taxpayer Identification Number (INN) (for residents), tax number (for non-residents),

Principal State Registration Number (OGRN) (for legal entities), Principal State Registration Number of the Sole Trader (OGRNIP) (for sole traders), bank details.

3.6. This form shall be filled out by individuals, including sole traders, as well as representatives of a legal entity.

3.7. After completing all registration fields, the person wishing to participate in the Event and receive a Ticket according to the selected terms and conditions shall confirm the accuracy and correctness of the data provided and express its will to register by activating a field designed as "REGISTER" or another field with a similar functional purpose. Simultaneously, the person registering shall mark with "V" the fields such as By clicking the button, I agree to the terms and conditions of the user agreement, the confidentiality policy, and consent to the receipt and processing of personal data; By clicking the button, I accept the terms and conditions of the public offer.

3.8. After activation of a field designed as "REGISTER" or another field with a similar functional purpose the registration in the Contractor's information and reference system shall be automatically completed.

3.9. The person registering shall, in order to confirm the validity of its will to accept the Offer, effect the payment.

3.10. Once the payment is made and the registration form on the Website is filled out, the person registering shall be deemed verified by the Contractor as the Customer, provided that the Contractor assumes that unless a court ruling that has entered into legal force establishes otherwise, the process of such person completing all stages of verification, including payment by such person, shall constitute sufficient confirmation of the validity of such person's will to accept the Offer, its authority, legal capacity and competence, and the validity of the Identification Data provided during verification.

3.11. By providing an email address, the Customer confirms its consent to exchange electronic correspondence via open communication channels.

4. COST OF SERVICES AND SETTLEMENT PROCEDURE

4.1. The cost of services related to the organisation of the Customer's participation in the Event shall be published on the Website and shall be determined based on the participation terms and conditions selected by the Customer on the Website.

The cost of services shall be subject to 5% VAT in accordance with Article 164 of the Russian Federation Tax Code. Should the applicable VAT rate change (increase) during the term of the Offer, the cost of services shall not change and shall not be increased by the amount of VAT.

4.2. All settlements under the Offer shall be made by bank transfer in Russian roubles.

4.3. The payment for the Contractor's Services shall be made by the Customer in advance in the amount of 100% (One hundred percent) of cost determined in accordance with para. 4.1. of the Offer.

4.4. Should no reasoned refusal in writing be received within 3 (Three) business days following the date of expiry of the service provision period, the services shall be deemed to have been properly rendered.

In any case, the absence of any written comments within the established period shall be deemed acknowledgment of the proper quality of the services.

4.5. If the Customer intends to refuse the services provision, including before the start of the Event, such refusal should be sent to the Contractor by no later than 01-May-2026.

4.5.1. If the Customer notifies the Contractor of its refusal to participate in the Event by 01-May-2026, the Contractor shall refund the Customer the amount of 50% (Fifty percent) of the amount previously paid by the Customer.

4.5.2. The refund of the advance payment made by the Customer shall, based on a written application from the Customer, be made by the Contractor within 30 (Thirty) business days following the date of receipt of the Customer's application by the Contractor.

4.5.3. Should the Customer fail to attend the Event or any part thereof without proper notice (in accordance with para. 4.5. of this Offer) for reasons beyond the control of the Contractor, the service shall be deemed properly rendered by the Contractor and shall be payable in full.

4.6. In accordance with Art. 317.1 of the Russian Federation Civil Code, the Parties agree that no legal interest (interest on the amount due for the period of use of the monetary funds) shall be accrued with respect to any monetary obligations of the Parties under this Offer.

4.7. The payment for the services shall be made by the Customer (or its representative) personally.

5. RIGHTS AND OBLIGATIONS OF THE PARTIES

5.1. The Contractor shall be obliged:

5.1.1. to publish the necessary information about the Event on the Website.

5.1.2. in the event of changes in the terms and conditions of the Event (price, date, time, venue, and other changes), to notify the Customer at least 1 (One) calendar day prior to the commencement of such changes by publishing the information on the Website.

5.1.3. within 5 (Five) calendar days following the date of completion of the provision of services, to provide the Customer with a Universal Transfer Document (UTD) executed in accordance with the requirements of the legislation of the Russian Federation.

The UTD may be provided to the Customer:

- in electronic form (if the information necessary for electronic document flow provided for in the registration form during Registration is filled in);
- in hard copy (at the Contractor's discretion, either directly at the Event, or by mail to the address specified in the registration form during Registration).

5.2. The Contractor shall be entitled:

5.2.1. to carry out photo and video recording during the Event and to use the materials obtained from such photo and video recording at its own discretion. The Contractor shall hold the exclusive copyright, as well as all related rights to the said materials. The use of the materials obtained from photo and video recording shall only be possible subject to written permission of the Contractor.

5.2.2. The Parties agree that the Contractor shall be entitled to unilaterally change the cost of services, the dates and time of the Event, as well as other terms and conditions of the Event and the terms and conditions of the Offer. The Contractor shall notify the Customer of such changes by publishing the information on the Website.

5.2.3. To develop the Event program and to determine the number and composition of speakers at the Event.

5.2.4. In the event of non-payment (incomplete payment) of the cost of services within the established time limit, failure to provide the data for the registration for the Event in a timely manner, or provision of inaccurate data during registration for the Event, the Offer shall be deemed not concluded.

5.2.3. To cancel the Customer's Registration in the event the Customer violates the terms and conditions of the Service Offer.

5.2.4. To disallow the Customer who violates the terms and conditions of the Service Offer to attend the Event.

5.3. The Customer shall be obliged:

5.3.1. To check the date, time, cost, terms and conditions of the Event by itself and in a timely manner prior to registering for the Event on the Website, as well as the changes to such terms and conditions, and the current version of the Offer each time the Customer visits the Website.

5.3.2. When registering for the Event, to fill in the required fields of the form and to provide accurate information.

5.3.3. To pay for the selected Event under the terms and conditions and in the amount applicable to the relevant Event at the time of payment. The applicable terms and conditions, cost, as well as information shall be published on the Website.

5.3.4. To sign and send to the Contractor one copy of the UTD (if made in hard copy) or a reasoned claim within 5 (Five) business days following the date of receipt of the UTD from the Contractor.

Should the Customer fail to sign the UTD or to provide a reasoned refusal to do the same within the above period, the Services shall be deemed rendered by the Contractor and accepted by the Customer in full.

5.3.5. To promptly notify the Contractor of any changes to the contact details.

5.3.6. To notify the Contractor in writing (including via contact email) by sending a corresponding application to the Contractor's address before the commencement of the Event, of the refusal to participate in the Event within the time limits specified in this Offer. In all cases of refusal to participate in the Event, the Customer shall provide the Contractor with a written application. In the absence of such an application, the funds paid shall not be refunded by the Contractor.

5.3.7. To keep order and discipline at the Event, to refrain from creating any inconvenience for other Customers by its actions, and interfering with the conduct of the Event. In case of violation of the rules of participation in the Event the Contractor shall not be liable for the quality of the services provided, and shall also be entitled to terminate the Offer unilaterally.

5.3.8. Upon request by the Contractor, to present an identity document when returning the Ticket (in case of refusal to participate in the Event) and/or during the Control procedure.

5.4. The Customer shall be entitled:

5.4.1. To demand that the Contractor comply with the terms and conditions of the Offer.

6. LIABILITY OF THE PARTIES

6.1. In case of non-performance or inadequate performance of their obligations under the Offer, the Parties shall be liable in accordance with the legislation of the Russian Federation, subject to the terms and conditions of the Offer.

6.2. The Contractor shall not be responsible for the achievement of any results associated with participation in the Event.

6.3. The Contractor shall not be liable for the failure of the service provided to meet the Customer's expectations and/or for the Customer's subjective assessment; such failure to meet expectations and/or a negative subjective assessment shall not be grounds for considering the services to have been rendered of poor quality or not in the agreed scope.

6.4. Should the Customer fail to attend the Event and notify the Contractor of its intention to refuse the services within the time limit specified in the Offer for reasons beyond the Contractor's control, the services shall be deemed to have been properly rendered and the amount paid to the Contractor shall not be refunded.

6.5. The Contractor shall be released from liability for partial or complete failure to perform its obligations under the Offer, if such failure is due to force majeure circumstances arising after the acceptance as a result of extraordinary events, which the Parties could not have reasonably foreseen, or prevented (force majeure).

6.6. The Parties have agreed to consider the following circumstances as force majeure:

- 6.6.1. Fire, flood, earthquake and other natural disasters;
- 6.6.2. War, various types of military actions.
- 6.6.3. Actions of state authorities, provided such actions are not caused by the fault of a Party.
- 6.6.4. Natural phenomena, if they prevent the fulfilment of the Offer.
- 6.6.5. Widespread epidemics and pandemics, if they prevent the fulfilment of the Offer.
- 6.6.6. Other circumstances arising through no fault of the Parties, but affecting the time limits and procedure for fulfilling obligations under the Offer (including costs and the very possibility of fulfilling the obligations).
- 6.7. In the event of such circumstances the term for the performance of contractual obligations shall be extended for the duration of force majeure. The Party that is unable to fulfil its obligations due to the occurrence of force majeure circumstances shall take all possible actions to notify the other Party of the occurrence of such circumstances (by telephone, fax, email, etc.).

7. DISPUTE RESOLUTION

- 7.1. The Parties shall resolve all disputes and controversies that may arise in connection with the performance of the Offer through negotiations. Pre-trial dispute settlement procedure shall be mandatory for the Parties. The complaint response time shall be 5 (Five) business days.
- 7.2. In the event of failure to resolve a dispute through negotiations, it shall be submitted by the Parties to court in accordance with the procedure established by the legislation of the Russian Federation. In this case, the Parties agree that such disputes shall be resolved in court at the location of the Contractor.

8. RESULTS OF INTELLECTUAL ACTIVITY

- 8.1. All informational materials provided by the Contractor to the Customer during the Event, as well as the results of photo and video recording obtained by the Contractor during the Event, shall constitute results of intellectual activity; the exclusive copyright, including related rights, shall vest upon the Contractor.
- 8.2. The use of the results of intellectual activity without the written consent of the Contractor shall constitute a violation of the Contractor's exclusive right, which shall entail civil, administrative, and other liability in accordance with the effective legislation of the Russian Federation.
- 8.3. By entering into this Offer, the Customer consents to the use of the image of the Customer (or the person whom the Customer represents) being part of the results of intellectual activity. Should the Customer disagree to grant the rights to use the image, it shall notify the Contractor in writing to the email address specified in the Contractor's details.

9. PERSONAL DATA PROCESSING PROCEDURE

- 9.1. The Parties shall be entitled to process personal data of both employees of the Parties and third parties which are representatives of the Parties obtained by the Parties during the performance of the Agreement.
- 9.2. Each Party may act both as the Party disclosing the personal data (hereinafter the Disclosing Party) and as the Party receiving personal data (hereinafter the Receiving Party).
- 9.3. The Parties represent and warrant that they have legal grounds for disclosing personal data to the Receiving Party, as well as for the subsequent processing by the Receiving Party of the disclosed personal data in accordance with the requirements of applicable legislation (the Federal Law No. 152-FZ dd. 27.07.2006 "Concerning Personal Data"), and that they will process personal data solely for the purpose of achieving one, several, or all of the following purposes relevant to the relationship between the Parties:
 - entry into and/or execution of agreements and contracts between the Parties;
 - establishing and maintaining business communication between the Parties;
 - exercising by the Parties of due diligence when selecting a counterparty/concluding an agreement;
 - providing conditions for information exchange between the Parties;
 - exercise of rights and performance of obligations by the Parties provided for by applicable laws.
- 9.4. The performance of the Agreement shall be the purpose of processing and disclosure of personal data in all cases. The processing and disclosure of personal data shall be carried out to the extent reasonably necessary for the performance of the Agreement.
- 9.5. Each Party shall ensure the confidentiality of personal data received under the Agreement from the other Party, compliance with the requirements for the processing of personal data established by the Federal Law No. 152-FZ dd. 27.07.2006 "Concerning Personal Data" and the normative legal acts made thereunder, and shall be responsible for taking all necessary legal, organizational, and technical measures to protect personal data from unauthorized or accidental access, destruction, alteration, blocking, copying, dissemination, as well as from other unlawful actions with such data.
- 9.6. The Party processing personal data shall be obliged to process the personal data of personal data subjects until the expiration of the Agreement and/or termination of the Agreement for any reason and/or until the occurrence of other circumstances provided for by the legislation of the Russian Federation.

9.7. The Party processing and disclosing personal data to the other Party represents and warrants that it has duly obtained a consent for the disclosure and processing of personal data of each personal data subject by the other Party, where such consent is required under applicable laws.

9.8. Should a Party receive a claim/application from a personal data subject and/or state supervision authorities regarding a violation of the Federal Law No. 152-FZ during the processing under the Agreement, such Party shall be obliged to notify the other Party within 2 (Two) calendar days following the date of receipt of such claim/application, unless other time limits are expressly specified by the claim/application and/or the effective laws of the Russian Federation.

10. MISCELLANEOUS

10.1. This Offer shall become effective once accepted and shall continue to be in effect until the Parties perform their obligations.

10.2. In all matters that are not covered by the Offer, the Parties shall be governed by the effective laws of the Russian Federation.

10.3. The Parties hereby confirm that all communications sent by the Parties via the Website and email to the address specified by the Customer during registration on the Website shall be deemed duly sent and legally significant in accordance with Article 165.1 of the RF Civil Code.

10.4. The Customer undertakes to inform the Contractor within 5 (Five) business days of any changes in its details, as well as any decisions regarding its liquidation or reorganization as a legal entity. In case of failure to perform this obligation the Contractor shall not be liable for negative consequences caused by such failure.

10.5. The Customer shall not be entitled to assign its rights and obligations under the Offer without prior consent of the Contractor.

10.6. The Parties have expressly agreed that should they decide that it is necessary to enter into an agreement in written form, the Customer shall send a corresponding application in a form agreed upon with the Contractor. Upon signing such an agreement, this Offer shall be deemed terminated and the agreement shall prevail. The funds paid under this Offer shall be credited by the Parties towards payment under the agreement.

11. DETAILS OF THE CONTRACTOR

UNION OF GRAIN EXPORTERS AND PRODUCERS

Addresses:

- registered office: Sadovaya-Spasskaya str., 11/1, premises/room XLII/49, 51, 107078, Moscow

- mailing address: Zemledelchesky lane, 12, premises 1/1, 119121, Moscow;

Principal State Registration Number (OGRN): 1197700011365;

Taxpayer Identification Number (INN): 7708356494;

Tax Registration Reason Code (KPP): 770801001;

BIC: 044525225;

Bank Name: Sberbank PJSC;

Settlement Account No.: 40703810238000002494;

Correspondent account No.: 30101810400000000225;

Telephone: 8-499-673-30-30;

Email: info@rusgrain.org